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Quality Initiatives

Join us on February 13 for a joint meeting with local chapters of AIAA (American Institute of Aeronautics and Astronautics) and ASQ (American Society for Quality).

Save the Date: Thursday, February 13

Where	Tucson Courtyard by Marriott, 201 S. Williams Blvd. (in the Williams Centre near Broadway and Craycroft)
Register	5:30 to 6 p.m.
Dinner	6 to 7 p.m. Soup and Salad buffet. Includes tea, coffee, soft drinks, and dessert.
Meeting	7 to 8:30 p.m.
Cost	Dinner and meeting: \$10 members*/\$15 nonmembers Meeting only: Free to members*/\$5 nonmembers *Members of STC, AIAA, or ASQ
Parking	Free in the hotel parking lot
RSVP	Send an e-mail message to Beth Kane (beth.kane@pearson.com) by 4 p.m. on Monday, February 10. No-shows will be billed. Walk-ins are always welcome, but we cannot guarantee a meal.

The mission of the Southern Arizona chapter of the Society for Technical Communication:

to elevate the technical communication professions,
 to increase public awareness of these professions, and
 to serve as a resource to members.

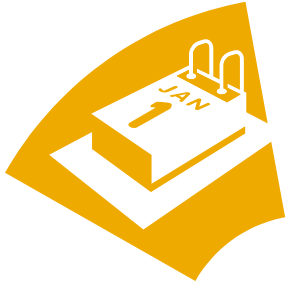
Clip and Save:

Planned Program Schedule

Southern Arizona STC Planned Events 2003

March 13	Whine and Cheese
April 10	Joint meeting with ASQ and AIAA: Engineers, SMEs, and Writers Working Together
May 8	Recognition party
June to August	Summer sabbatical

Unless otherwise noted, programs are held on the second Thursday of each month at the Courtyard by Marriott, 201 S. Williams Blvd. (in the Williams Centre near Broadway and Craycroft, in Tucson, Arizona). For up-to-date meeting information, visit our Web site: <http://www.stc-saz.org/>



Phoenix STC Planned Events 2003

February 11	Southwest Regional Technical Publications, Art and Online Competitions Awards Dinner
March 11	Sherry Michaels How to Estimate Documentation Projects
April 8	Steve Miley Outsourcing of Documentation: Benefits and Pitfalls
May 13	Doreen Mannion Using Humor in the Workplace
June 10	Annual Recognition and Awards Dinner
July 8	Informal networking and job leads
August 12	Informal networking and job leads

For up-to-date meeting information, visit <http://www.stc-phoenix.com/>

Résumé table at chapter events: If you're a job seeker, drop off several copies of your résumé. If you're an employer, drop off your business card or information about open positions.

Don't belong to STC yet? Want to just check out our chapter? Use this coupon to save \$5.

STC, Southern Arizona Chapter Nonmember Coupon

Save \$5 at Your First Meeting

We encourage nonmembers to attend a chapter program to learn about STC and the Southern Arizona Chapter. Bring this completed coupon to the first chapter program you attend, and you'll save \$5 off the cost of admission.

Name (please print): _____

E-mail address: _____

Date of program: _____



Candidates for Society Second VP

Three candidates for the office of second vice president — Sandi Harner, Suzanna Laurent, and Deborah Sauer — ask you to vote for them in the upcoming Society elections. We encourage you to read more about the candidates before you cast your vote. For the full statement from each candidate, see the Lone Star Chapter's excellent Web site., Technically Write. Go to <http://www.stc-dfw.org/newsletter/current/> and click the link called **International 2nd VP Candidates Vie for your Vote**.

The person elected second vice president automatically becomes first vice president and then president of STC. Remember, only those members who have paid their dues by February 28 are eligible to vote in the annual STC election, which closes April 15. ■



President's Corner:

Southern Arizona Chapter's First Associate Fellow

Helen Marty, Chapter President

It gives me great pleasure to announce that **Brenda Huettner** has recently been elected to the level of Associate Fellow. The requirements for a senior member to be nominated for the level Associate Fellow, which account for less than 3% of the total STC membership, are quite extensive. A nominee must be a member of the STC for at least 10 years and have worked in the technical communication profession for at least 15 years. Brenda has been a member of STC and worked in the profession for 18 years. The Society requires an in-depth recap of the nominee's professional experience, service to the Society, a list of publications and presentations, a list of any honors and awards received, and a list of affiliations with other professional organizations. Following is a recap of the information provided to the Society when I nominated Brenda for Associate Fellow last October.

Professional Experience

Brenda Huettner started as a contractor for Solutions, Inc, in 1984, as a junior participant in a large, multi-contractor project. She held several positions, some full-time and most others on a contract basis. She was frequently called back for contract assignments, working with one company for a total of 14 years before moving to Arizona in 1999.

Once settled in Tucson, Brenda continued as a contractor, mostly as an individual contributor rather than on a management level. Currently, she has a steady client base for both printed documentation and online Help development, including one client who has called her in on four projects in the past three years.

Service to the Society

Local level, Boston Chapter (1984-1999), founding member of the Boston chapter CIC PIC (1992-1995) and Southern Arizona Chapter (1999-present), held various positions including president (2001-2002).

International level, member and newsletter editor of the Management SIG, member of the Consulting and Independent Contracting SIG, and the Special Needs SIG, judge for International newsletter competition, and Stem Manager, Management Stem, Annual Conference 2003.

Publications and Presentations

Brenda has written more than 10 articles in such publications as Career Woman Magazine, STC Intercom, Management (Management SIG newsletter), Border Line (Southern Arizona newsletter), and IEEE PCS Transactions. She also co-authored a book, *RoboHelp for the Web*, with John Hedtke.

Brenda has made more than 16 presentations to various groups, such as the Boston and Phoenix chapters. She also spoke at the Interchange conference, two Region 5 conferences, several STC Annual Conferences, and recently at Tekom, in Wiesbaden, Germany.

Continued on next page

Honors and Awards

Brenda has been the recipient of several awards, such as the International Award of Merit as editor for the Management newsletter, an Award of Merit for "RightFax COM Reference Guide, and a Distinguished SIG Service Award. Also, the Southern Arizona Chapter earned a Chapter of Distinction award during her tenure as president.

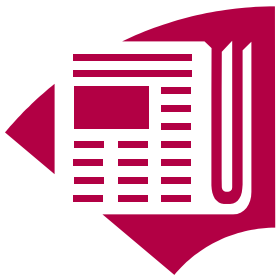
Affiliations with Other Professional Organizations

Brenda is an affiliate member of the IEEE Professional Communication Society (PCS) and a past member of the Society for Documentation Professionals.

My suggested inscription for Brenda's plaque, which will be presented at the 50th Annual STC Conference in Dallas at the Honors reception on May 20th, reads as follows:

"For continuous and outstanding service to STC at the local, regional, and international levels; and for contributions to the advancement of technical communication through mentoring, presenting, and publishing."

CONGRATULATIONS, BRENDA! ■



Membership Scholarship Awarded to Dirk Arnold

Patricia Markey, Chapter Vice President

This is a reminder of one of the valuable services that our chapter provides members. Each year we award a membership scholarship to one member to renew their membership and continue their voluntary work with the chapter, help that we need and appreciate. This year's award went to Dirk Arnold, who is a founding member and was the first president of our chapter. He has been a member continuously since, providing invaluable services. Dirk designed our Web site and is currently our Webmaster. Thank you, Dirk, for your continued support. The most important thing we can give to our chapter is our time and talent. We thank you for both.

Here is a restatement of our policy. Remember that we need your help, and we will do as much as we can to help you: To assist a member who is unable to renew their STC membership, the Southern Arizona chapter will pay the STC renewal membership fee for a chapter member who is out of work or has a financial hardship.

Criteria for the scholarship award are as follows:

- must be a member for at least one year
- must be out of work for at least three months

Members can apply for the award by submitting a request to the president. The chapter Administrative Council votes on requests based on involvement with the chapter. There is a limit of one nonrenewable award per member. There is a chapter limit of one renewal membership (\$125) per fiscal year. ■



Taking the 'Dis' out of 'Disabilities'

Special Needs SIG Seeks Support

Just a reminder as the STC membership renewal process creeps up on its February 28 deadline ... the Society's newest SIG, the Special Needs SIG, is still looking for new members to support them in their twin mission to assist technical communicators with disabilities in the practice of our profession and to provide all technical communicators with information that will help them make our communication products more accessible to users with disabilities. A detailed mission statement is available at the Web site.

The SNSIG has already made significant progress: a comprehensive Web site (see <http://www.stcsig.org/sn/index.shtml>); an online newsletter (first edition is posted at <http://www.stcsig.org/sn/newsletter.shtml>); and extensive support to the 49th STC Conference, including publication of *Guidelines for Persons with Special Needs* and an *Addendum* thereto, a successful progression, and several articles in the *Proceedings* (conference materials available at <http://www.stc-orlando.org/prodev/49notes/SNC.asp>).

But there is much yet to do, and to accomplish it, the SNSIG needs more people. It is looking both for Active members, to join their initiatives; and Patrons, whose affiliation will help the SIG secure the budget it needs to fulfill its objectives.

If you wish to support the Special Needs SIG, you have two options: (1) If you have not yet submitted your STC membership renewal, simply check the SNSIG box when you do. (2) If you have already submitted your STC membership renewal, download the SIG sign-up form from http://www.stc.org/PDF_Files/sigform.pdf and submit it directly to the Society Office. In either case, in order to be added to the SNSIG's newsletter and/or listserv without delay, contact daniel.w.voss@lmco.com or jvinegar@myranch.com. ■



Letter to the Editor

E-mail from a member:

RE: STC newsletter design..looks really nice! I really like the graphics--they add some nice visual interest.

I think that Acrobat can make all the links hot, when you distill the file. It would be nice to have that interactive feature, since all the links are highlighted in the document as if they're active. Otherwise, maybe you should format all the links so that they don't appear to be hot?

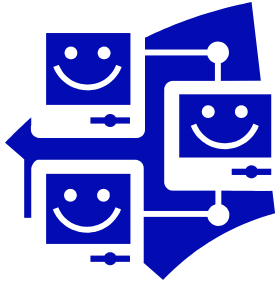
Nice job, Carrie!!

– Sarah

Reply:

Thank you for your kind words. I'm glad you like the new, standardized clip art, which is being used for each column or department of the newsletter.

Our volunteer copyeditor makes the PDF of the newsletter, and we're looking into your suggestion about the links.



Networking Works!

Dirk Arnold, Senior Member and Chapter Webmaster

“Networking – ack! Trying to be charming for total strangers, who know all I’m doing is fishing for work? No way! That’s like throwing myself into a job interview all the time.” That used to be my reaction to the idea of networking. I’m not sure what got me past that point, but now I know that networking isn’t like that at all.

For one thing, the people you meet networking are usually not the ones who will want to hire you later on. Rather, they will *know someone* who needs you. So there’s no need to feel like networking is like a big ol’ job interview. Just be nice to the people you meet so they will remember you when their friend needs your services.

Everyone has a “sphere of influence,” a group of people with whom they associate, and among whom they offer, and find, assistance. Organizations like the STC are good for maximizing one’s own sphere of influence. But how do you expand beyond your own well-traveled sphere? Networking helps to join various spheres of influence as if they were soap bubbles. Do it enough and you’ll have sudsy opportunities.

Attending meetings of other professional organizations is a good way to link spheres of influence. There are lots of organizations that have enough overlap with the STC “bubble” that you won’t look like a freak if you show up. Even then, groups love to meet new people, so even if there’s no connection, don’t let that stop you. I have attended local IABC and ITASA meetings in recent months, and without any extraordinary effort to do any hardcore canvassing, have made a few connections that are likely to help get my foot in the door of future opportunities. (My foot’s already been in one door.) Again, though, all I did was show up, introduce myself when they went around the room, and talk to the people who were sitting beside me. Not at all the big high-pressure self-promotional nightmare I once imagined networking to be.

So networking isn’t a big scary thing. It’s just showing up and being nice. Who knew? If you want to use those networking skills you didn’t even know you already had, there are a number of joint opportunities with other organizations coming up (Visit www.stc-saz.org for details):

Feb. 6: IABC/STC joint luncheon: Streaming Media and its Role in Business Communications

Feb. 13: STC/ASQ/AIAA joint meeting: Quality Initiatives

April 10: STC/ASQ/AIAA joint meeting: Engineers, SMEs and Writers Working Together

The ITASA Computer Graphics and New Media SIG has free “Master Class Series” breakfast meetings on the 2nd Tuesday of each month at the University of Phoenix at 5099 E. Grant Rd. Visit www.itasa.com for more info. ■



Chapter Announcements

Monthly Planning Meeting

Contribute your ideas for programs and plans at the next Monthly Planning Meeting, which will be held on **Tuesday, February 18**, 6 p.m., at the Barnes & Noble coffee shop on Tucson's eastside. This lively discussion meeting consists of Administrative Council members and any chapter members who want to show up. We meet at the Barnes & Noble Booksellers located on the south side of Broadway at Rosemont, between Swan and Craycroft. Its coffee shop is at the front of the building. We'll save a seat for you!

Reminder: STC Opportunities (Job Bank) E-mail List

The STC Opportunities (Job Bank) e-mail list includes all people who have asked to receive an STC Opportunity e-mail as soon as a job posting arrives for the SAZ-STC job bank. The e-mail often goes out a day or two before the job appears on the SAZ-STC Web site.

Paul Veverka will be handling the job bank duties while Bill Rost spends six weeks back east on family leave. If you want to be added to the list, send your e-mail address to Paul Veverka (paul.veverka@misyshealthcare.com).

Also, if you are signed up for the list, please verify that you received an STC Opportunities e-mail in January announcing two positions at Misys Healthcare Systems. If you didn't, then your addresses is missing from or incorrect on the list. Please send an e-mail to Paul and ask to be added to the list.

Chapter Elections Coming Soon

To prepare for annual chapter elections, an elections committee needs to be formed to develop a slate of candidates for the elected offices on the chapter administrative council: Vice President, Secretary, and Treasurer. If you're interested in working on this committee, please contact Lucy Vitale, elections committee chair, at lblcontentmgmt@netscape.net. ■

Treasurer's Report

Carrie D. Cooper, Chapter Treasurer



SOME HIGHLIGHTS of our chapter's finances through January 2002 are given below:

Cash balance at beginning of year	\$3,140
YTD Total Income	\$3,792
STC dues refund	2,211
Meetings income	840
Workshop income	701
Other income and cash donations	40
YTD Total Expenses	\$3,154
Major expenses.....	162
Meetings expenses.....	1,941
Workshop expenses	547
Other expenses.....	504
Surplus	\$637
Current bank balance	\$3,777



Society-Level Announcements

STC Student Chapters

In Arizona, students at ASU East have successfully formed an STC student chapter.

In Texas, students are preparing for a job fair. The Texas Tech University STC Student Chapter (TTU STC) is hosting its Annual Technical Communication Job Fair, which will be held in the new English building on the campus of Texas Tech University on Friday, March 7, 2003. For registration and more information, please visit their Web site at http://english.ttu.edu/stc/jf/jf_home.htm.

Don't Lose Touch with STC

The Society office encourages all STC members to update their membership information with home addresses, home phone numbers, or home e-mail addresses. Many members provide only their work contact information, and the office often loses track of these members when they change jobs. To update your membership information, complete the STC address change form [online](#) or contact the office at (703) 522-4114. ■

Other Announcements

Arizona Book Publishing Association

The Arizona Book Publishing Association resumes monthly, second-Tuesday meetings at 5:30 p.m. in the UA Press conference room, 355 S. Euclid Ave., Suite 103, in Tucson. The phone is 520-621-1441. If you are going south on Euclid from Broadway, they are located in an industrial park on your left. Description and registration information is available at <http://azbookpub.com/meetings.html>.

Content Management Strategies 2003 Conference

JoAnn Hackos and the Center for Information-Development Management announce the Content Management Strategies Conference in Washington, D.C., April 28-29, 2003. We invite you to join us at this definitive conference on content management and single sourcing.

Our speakers include industry expert consultants, tools developers, and people working on real content-management and single-sourcing projects. You'll learn about providing usable information, developing the information model, planning for dynamic delivery and personalization, implementing industry standards, collaborating for reuse, and ROI measuring, in addition to case studies from companies who have successfully implemented content management or single sourcing.

For the first time you'll also be able to attend a post-conference workshop, April 30, 2003, to learn the steps to take in implementing your own single-source solution.

Internationally recognized expert and consultant Dr. JoAnn Hackos will guide you through the necessary steps to bring single sourcing and content management to your organization.

You'll be able to get valuable information and see demonstrations by leading content management vendors, including Documentum, Arbortext, Progressive Information Technologies, X.Systems, and Software AG, who will be exhibiting at the conference. Find more information at the conference web site at www.cm-strategies.com. ■



Review: Concepts of Copyediting

Compiled by Carrie Cooper, Chapter Treasurer

OUR JANUARY PROGRAM featured guest speaker Al Schroder, assistant managing editor of the University of Arizona Press. Twenty-three people attended his talk on "Concepts of Copyediting," which was humorous and interesting. A standout piece of advice was "The copyeditor is not the author; the author is the author." Schroder's talk was full of practical tips and advice, such as the following:

When looking for work as a freelance copyeditor, query the managing editor of specific presses and stress the content areas you specialize in.

Don't assume figures and photos are correct (a sea otter is not a seal).

Always be courteous. Copyediting offers many opportunities for humility.

Many of the attendee comments praised Schroder's presentation as "good information, practical, well-presented."

Twelve attendees rated the overall meeting as follows:

67%	wow
33%	satisfactory
0%	needs work

Selected attendee comments:

Highly practical, useful

Speaker was outstanding! Well-spoken and well-written handouts.

Good, solid information, well-presented

Good overall view of copyediting and editing – good handouts – presented common pitfalls to avoid with reasons why ■



STC Telephone Seminars

Train without leaving your office

STC IS OFFERING TWO seminars each month through March 2003. Telephone seminars have been successful in bringing cost-effective training to STC members and others seeking to improve their skills and knowledge. Register online at www.stc.org/seminars.asp. The cost is per site, not per person. U.S. sites pay \$145. An additional \$10 will be charged for registering less than five days before the seminar.

Creating Persuasive Executive Summaries

Led by Stacia D. Kelly

February 5, 2002 – 1 to 2:30 p.m. EST

LEARN HOW TO develop a professional, persuasive Executive Summary that will get your proposals in the hands of the decision makers and get you results. Appropriate for those who actively prepare and write proposals.

Fast and Easy Time Management

Led by John Hedtke

February 13, 2002 – 1 to 2:30 p.m. EST

LEARN TO INCREASE your productivity by adding just 5 to 10 minutes of daily planning. ■



Letter from Linda: Awards Aplenty

Linda Oestreich, Region 5 Director-Sponsor

With all the recent flurry around STC about membership, we often focus on *getting* members and forget about *keeping* members! I believe one of the best ways chapter leaders can keep members is to reward them. Let me share some ways STC can recognize members.

If you are pleased or helped or informed by another member, what do you do? Here are a few suggestions:

Send an e-mail that tells that person how pleased you are. That e-mail can make an otherwise uneventful day turn into something special.

Write a note and put it in snail mail! Zounds! Some folks in STC still write real notes. I don't know why they seem more special than e-mails, but they do. Maybe it's that 37 cents...

Pick up the phone and call someone. Tell them you think what they did or said or wrote was good and that you gained something from it. That personal contact remains a great way to make a connection and cement goodwill.

Prepare little "attaperson" certificates or cards. My daughter has printed business-card-sized notes that she hands out to folks who get her positive attention. She calls them "ego-boosts" and folks always receive them with pleasure.

Many chapters have various rewards that they give out monthly or annually. Here are a few ideas you can offer to your members:

How about a rookie of the year? Reward someone who, in their first year of membership, went that extra mile.

Reward a corporation or employer that has supported your chapter. Make this an annual event and give the reward a fancy name and a nice plaque. Then, when a representative from that company comes to accept the award, make a publicity event out of it!

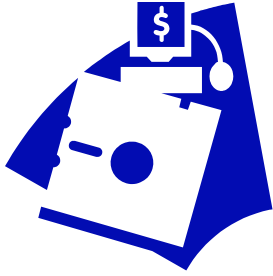
How about a person of the year? Man and woman of the year? Volunteer of the month?

One chapter I know gives a "Continuing Service" award. The chapter has publicized and recorded its requirements and has made this award part of its chapter traditions. Try rewards for folks who bring in the most guests, or collect the most business cards (hospitality Hal!), or anything else you might want to reward.

Add a volunteer coordinator to your admin council...have that person not only recruit volunteers, but recognize them (they can also be responsible for that database!).

The final group includes the rewards given at the Society level such as Associate Fellow, Distinguished Chapter Service Award, and the Jay Gould award (for teachers of technical communication). Of course, each of these begins with a nomination by someone who knows of the person's good work. Paperwork must contain a list and description of the work that person did. To help yourselves with this, keep a database of jobs performed by your volunteers. You'll find it much easier to fill out the forms if you know what they've done for your chapter, for the profession, and for their fellow members.

Give rewards. Give LOTS of rewards. You'll be happier for it. That's another great thing about rewards...it feels just as nice to give them as to get them! And remember, people who receive a heartfelt phone call thanking them for a task well done will more than likely volunteer to do another. ■



Interesting Times, Interesting Measures

Rahel Bailie, Director-Sponsor, Region 7

We've been living in "interesting" times, as the saying goes, and many of us feel that we've had about as much interest as we can tolerate, thank you so much. Chapter meeting attendance has been down, and the popularity of technical presentations has decreased while the popularity of career cafes and career management days has increased. In any conversation between three technical communicators, at least one is unemployed, about to be unemployed, or thinking about a career change.

So after attending the first STC board meeting of 2003, I've returned with renewed hope about the employment scene, and have chosen to pass along a little good news to start the year off. Between meeting sessions, we (board members from the various corners of North America) greet one another with the usual gambit, "Hi, how have you been? How's business?" We trade notes on the health of our local chapters, the chapters in our region, and the status of our own employment situations. My conclusion is that things are getting better.

My optimism is cautious. Companies tend to stay battered down, and their willingness to spend on technical communication is a tenuous commitment, at best. Some companies are outsourcing their work. Others are looking for writers to work at bargain-basement salaries. A number of companies are looking outside of North America for their technical communication needs. Yet despite these trends, I hear stories that encourage me. A writer mentions that her temporary contract is rolling over to regular employee status. A contractor has lined up work for the first time in months. Someone else mentions that their company is stabilizing and may add a new person during the coming year. Demand seems to be on the rise.

The job market won't be the same as the heyday of the '90s. In fact, the job market may never look the same again. It may get better, but in a different way, a changed way. How we cope with those changes will indicate our success in responding to the new marketplace. Are we willing to look beyond our core skills to our extended skill sets? Can we look at the trends and determine how we can fit? If we've let our skills fall behind, are we ready to do what it takes to catch up? Can we make the switch to being free agents? Do we have a personal "brand" that identifies us? Are we broadening our horizons in what we read, in where we look for contacts, with whom we network? In other words, do we know how to re-invent ourselves for this new market? Are we willing to learn?

This column is far too short to be helpful in setting out a roadmap for participating in the recovering economy. Besides, there are a vast number of existing resources available for the taking: Fast Company (www.fastcompany.com), Career Lab (www.careerlab.com), and Career Intelligence (www.career-intelligence.com) are just a few of the online resources that turned up as the result of a simple Google search. The idea is to actually have a roadmap, to study the new landscape and determine where you want to go and how you're going to get there. The rest, they say, is a matter of interest. ■

Newsletter Staff

Editor

Carrie D. Cooper,
coopermail@earthlink.com

Copyeditor

Beth Kane, beth.kane@pearson.com

About the Newsletter

The Border Line is the official publication of the Southern Arizona chapter of the Society for Technical Communication (STC). Issues are published monthly from September to May. The design and layout of this newsletter are copyright STC, 2003.

Submissions

Contributions, book and product reviews, letters, and articles are welcome. We prefer items on topics that are relevant to the field of technical communication. For publication of your first article, you may attend one dinner meeting for free. Your text may be edited to conform to style guidelines and space restrictions of the newsletter. The word *very* shall be killed on contact. The deadline for submissions is the last Friday of each month.

Send submissions by e-mail (Word file or RTF) to the Editor. Include your name and telephone number. By submitting an article, you implicitly grant a license to this newsletter to run the article and you permit other STC publications to reprint it without permission. Unless otherwise noted, authors retain copyright.

Reprints

Reprints are permitted if you acknowledge the source and author and send us a copy of the publication containing the reprint: STC-SAZ, PO Box 14333, Tucson AZ 85732.

E-mail distribution

To save costs, *The Border Line* is sent via e-mail. To sign up, e-mail the Editor.

About STC

Our Mission..Designing the future of technical communication

The Society for Technical Communication (STC) is the world's largest professional association for anyone whose job involves communicating technical information. STC can be reached by mail at 901 North Stuart Street, Suite 904, Arlington, VA 22203-1822. Phone: (703) 522-4114. Visit STC on the Web at www.stc.org. ■

Chapter Contact Info

Administrative Council

President

Helen Marty, martyh46@msn.com

Vice President

Pat Markey, pat.markey@prodigy.net

Secretary

David Carlson, drcarlson@raytheon.com

Treasurer

Carrie D. Cooper, coopermail@earthlink.com

Immediate Past President

Brenda Huettner, bphuettner@aol.com

Committee Contacts

Chapter contact information for the fiscal year is listed below. If you see *Open*, you could be that person! Contact chapter President Helen Marty (martyh46@msn.com) for more information or to volunteer.

Bylaws Committee

Committee Chair: Pat Markey, pat.markey@prodigy.net

Communications Committee

Community Outreach: Brenda Huettner

Publicity: *Open*

Web page: Dirk J. Arnold, stc@spreck.com

Education Outreach: Open

Election Committee

Committee Chair: Lucy Vitale, lblcontentmgmt@netscape.net

Employment Committee

Job Bank: Bill Rost, bill.rost@misyshealthcare.com

Hospitality Committee

Committee Chair: Lucy Vitale, lblcontentmgmt@netscape.net

Membership Committee

Committee Chair: Judy McCabe, caribe966@aol.com

Member Database: Larry Hammer, larry.hammer@misyshealthcare.com

Newsletter Committee

Committee Chair: *Open*

Newsletter Editor: Carrie D. Cooper, coopermail@earthlink.com

Copyeditor: Beth Kane, beth.kane@pearson.com

Program Committee

Facilities: Beth Kane, beth.kane@pearson.com

Recognitions (Ad hoc)

Committee Chair: Pat Markey, pat.markey@prodigy.net