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**STC Mission Statement:**

Creating and supporting a forum for communities of practice in the profession of technical communication.

The Society for Technical Communication (STC) is the world's largest professional association for anyone whose job involves communicating technical information.

Contact the STC at  
 901 N. Stuart St., Suite 904  
 Arlington, VA 22203-1822  
 Phone: (703) 522-4114  
 Web site: [www.stc.org](http://www.stc.org)

**Chapter Meeting Notice**

**What New Technical Communication Books Tell Us About Our Profession**

...with Avon J. Murphy

In his role of book review editor for *Technical Communication*, the STC quarterly journal, Avon Murphy has followed the publication of books in the field for more than a decade. He will trace recent changes in the technical publishing world, outline the current perceptions of the technical communicator as seen in recent books, reflect on the positives and negatives of writing books for the technical communication market, and suggest how members of the audience can take advantage of current and future publishing trends.

**Save the Date: Thursday, Feb. 10, 2005**

**Place:** The Varsity Clubs of America (VCA) Hotel Suites at Speedway and Alvernon.

**Time:** Registration from 5:30 to 6 p.m. Dinner from 6 to 7 p.m. Program from 7 to 8:30 p.m.

**Menu:** Build-your-own taco salad (shredded beef/chicken) with condiments, tea, and coffee.

**Cost:** *Dinner and program:* \$18 STC members; \$20 nonmembers.  
*Program-only:* \$5 for both members and nonmembers.  
 (Nonmembers, if this is your first STC-SAZ program meeting, you can save \$5 with the coupon found in every issue of our newsletter.)

**RSVP:** To reserve your spot, send an e-mail message to Kitty Aughey [kaughey@cox.net](mailto:kaughey@cox.net) by 4 p.m., Tuesday, Feb. 8.

**Pre-meeting Dinner with Avon Murphy, Wednesday, February 9**

Have dinner with Avon Murphy to meet and chat with him informally the night before the STC-SAZ general meeting.

**Place:** Teresa's Mosaic Café at 2455 N. Silverbell Rd. (at W. Ironwood Hill Dr.)

**Time:** 6 p.m.

**RSVP:** Send an e-mail message to Pat Toth ([toth@techie.com](mailto:toth@techie.com)). ♦

**January Networking Dinner**

We enjoyed the casual dinner at elle. Attendees included former members Dirk Arnold and Robert Redding. We will continue the informal dinners throughout our summer vacation from the duties of our chapter. This is when we get some of our best ideas. ♦



Linda L. Oestreich

## Director's News

# My Thoughts About STC

By Linda L. Oestreich, Director-Sponsor for Region 5

I have been an active, dedicated member of STC since 1979. In 1996, I was honored by the Society with the title of fellow. For the past three years, I have served on the Society's board of directors as director-sponsor of Region 5. This article is my way of helping you understand my passion for STC.

## Relationships and Communities

Our profession and our Society are about relationships and communities. Merriam-Webster says *relationship* means [the state of] "having an aspect or quality (as resemblance) that connects two or more things or parts as being or belonging or working together or as being of the same kind." Sounds like a bunch of STCers, doesn't it?

Many of you know that the Society is now referring to our chapters and SIGs as *communities*. One Merriam-Webster definition of *community* is "a group of people with a common characteristic or interest living together within a larger society." Change the word *living* to *working*, and we have a perfect fit!

Relationships naturally exist within communities. And communities exist to help their members, to provide support, and to offer growth. Communities have relationships with other communities. STC is about the relationships within, among, and between communities and the individuals in those communities. It is the relationships of the Society that have kept me a member and leader for more than 20 years. If you have heard me speak, you know that I love my work in STC, but even more than that, I love helping others find their passion for STC.

STC helps us be better at what we do. In these days of change, outsourcing, and offshoring, the global community needs us. Technical communication is necessary. As long as we have technology and change, we will need good technical communicators who can provide bridges to understanding.

## A Two-Way Love Affair

Relationships need two-way energy. They need feedback and they need care. I have loved STC for many years, and I have worked hard to be part of its success. STC has loved me back with opportunities. It has provided new employment, higher salary levels, and lifelong friendships that I treasure. I want to be second vice president and ultimately president of this Society because I believe in the Society and its members. However, just as we have changed, I believe the Society must change.

I want our Society to be known and respected by industry, by academe, by government, and by everyday people. I want STC to be a recognized acronym—even with people who have never written a user's guide, a journal article, a research grant, or a help file. I want our spouses, our children, and our parents to understand the value we bring to the world. We, as members of the Society, can make that happen through better marketing, varied and accessible educational programs, enthusiastic grass root activities, and strong communities. I believe my leadership can help make that happen. As a Society leader, my job is to help ensure that the Society provides you with value.

I will do all I can to make my belief in this Society contagious. However, as a member of the Society, you also must nurture your STC relationships. You can make those relationships strong and reciprocal or weak and unavailable. I am passionate about STC. I hope you will be, too. 🍀



## President's Message

# Now It Is Your Turn

By Kitty Aughey, Associate Fellow

The STC elections are critical to developing a "transformed" organization with increased membership value. Members who pay their dues by February 28 are eligible to vote.

Many candidates have Web sites relating to the election and their qualifications. Please take a few minutes and check out these sites. You will be a much better informed voter.

This is an opportunity to support the governance of STC. Don't miss this opportunity to participate in the future direction of technical communication.

## STC Elections 2005

### Slate of Candidates for Society

<b>President</b>	Suzanna Laurent	Associate Fellow, Oklahoma Chapter
<b>First Vice President</b>	Mike Bates	Senior Member, Northeast Ohio Chapter
<b>Second Vice President</b>	Paula Berger	Fellow, Boston Chapter <a href="http://www.paulaberger.com">www.paulaberger.com</a>
	Linda L. Oestreich	Fellow, San Diego Chapter <a href="http://users4.ev1.net/~lloriter">users4.ev1.net/~lloriter</a>
	Deborah F. Sauer	Fellow, Boston Chapter <a href="http://www.sauer-design.com/stc">http://www.sauer-design.com/stc</a>
<b>Treasurer</b>	William (W.C.) Wiese	Associate Fellow, Orlando Chapter <a href="http://hometown.aol.com/gt6pilot/myhomepage/index">hometown.aol.com/gt6pilot/myhomepage/index</a>
	Douglas C. Woestendiek	Senior Member, Connecticut Chapter <a href="http://hometown.aol.com/dougwoestendiek/">hometown.aol.com/dougwoestendiek/</a>
<b>Director, Region 5</b>	Jackie A. Damrau	Senior Member, Lone Star Chapter <a href="http://web2.airmail.net/jdamrau3/">web2.airmail.net/jdamrau3/</a>
<b>(3-year term)</b>	Sherry J. Michaels	Senior Member, Phoenix Chapter <a href="http://www.docntrain.com/consult/candidate.htm">www.docntrain.com/consult/candidate.htm</a>
<b>Nominating Committee</b>	Joanna Castner	Senior Member, Suncoast Chapter
<b>(2-year term)</b>	Michelle A. Didier	Senior Member, Washington, D.C. Chapter
<b>Choose 2</b>	Lori J. Klepfer	Senior Member, Northeast Ohio Chapter
	Martha K. Sippel	Senior Member, Rocky Mountain Chapter

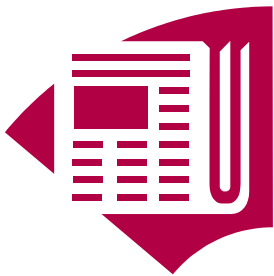
- The *STC Bylaws* specify that the second vice president automatically becomes first vice president the following year and president the year after that. Thus, second vice president is the highest office to which a member is routinely elected.

## Proposed Amendments to the *STC Bylaws*

You will also be asked to vote on three proposed amendments to the *STC Bylaws*. The board of directors has approved the placement of the following changes to Article IV of the *STC Bylaws*. Changes to Articles I, II, IV, X and XI of the bylaws require an affirmative vote of two-thirds of the votes cast by the membership.

1. Change Article IV, Section 3. Duties of Board Members. Item C, Second Vice President, to read, "The second vice president acts for the first vice president when the occasion arises. The second vice president also performs such other duties as the president of the board may assign."
2. Change Article IV, Section 3 Item G. Directors, to read, "Directors attend all board meetings, serve on Society committees, and perform such other duties as the president or the board may assign."
3. Remove *STC Bylaw* Article IV, Section 5. Regionalization: "The Society is divided into eight regions; each region includes all chapters, members-at-large, and other affiliations that exist in that region. Those members assigned to a region elect one director who represents that region."

**Note:** For additional information on bylaw changes, please refer to page 2 in the December issue of *Intercom* and page 36 in the January issue of *Intercom*. ■



### Membership News

## Welcome to the *STC-SAZ* Community!

By Judy McCabe, Membership

### Transferees

**Shirley Teter** is a senior member from the Rocky Mountain community who works as a contractor for Indian Health Services. **Joanne Flynn** is a senior member from Orange County who works for Environmental Systems Products

### New Members

**Norma Roland** works for Honeywell. **Audrie Terre** works for Rincon Research. **Jeff DeMent** lives in Littleton, Colo.

## Membership Packets

When you request membership packets from Judy McCabe, please remember to include your physical mailing address. ■



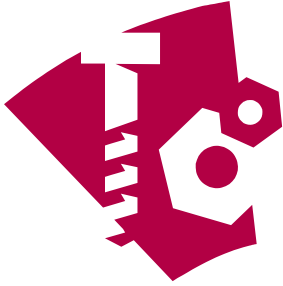
### Chapter News

## Southern Arizona Chapter Elections

Don't forget that the deadline to submit names of candidates for one of the elected offices of vice president, secretary or treasurer is Feb. 22. For more information, contact Pat Markey at [pat.markey@comcast.net](mailto:pat.markey@comcast.net).

## Food Drive

We will kick off our food drive at the dinner with Avon Murphy Feb. 9. Food collection will continue at all planning and program meetings through April. The food will be donated to the Tucson Community Food Bank. ■



Reprinted from  
*TechniScribe*, Sept.  
2004, the Orange  
County STC newsletter

## Tools

### FrameMaker® Tips

By Mary Ann Howell, OCSTC Senior Member

#### Harnessing a Running Header

A nice feature in FrameMaker 7 is all the new running header and footer variables at your disposal. Instead of four, you now have an even dozen.

What is a running header and footer? Our spiky-haired intern wants to know.

A running header and footer (Running H/F) is a versatile variable you place on master pages to make the headers and footers that appear on your body pages.

FrameMaker template designers use running headers and footers to display the chapter title, section title, or any other heading wanted for navigation at the top or bottom of each page. They do this by placing the name of the paragraph tag of the heading in the code snippet defining the variable.

If you crack open your user's guide (p. 213 of the one that ships with FM7), you'll find all sorts of ways to harness a Running H/F.

For instance, you can use just one Running H/F to make a one-size-fits-all chapter template. If you want your heading to display the name of a chapter or the name of an appendix, but you use different paragraph tags for each, call out both tags in the variable's definition (separate them with a comma), and FrameMaker will display whichever tag it finds.

To set up a Running H/F to display the contents of two or more paragraph tags

1. In the Master Page view (**View/Master Pages**), select **Special/Variable**.
2. In the Variable dialog box, select **Running H/F1**, and click **Edit Definition**.
3. In the definition field, replace the paratag in the brackets with the exact name of the paragraph tags (separated by commas) you want to pick up:  
.  
.  
<\$paratext[chapt title, appen title]>.  
.  
.  
where **chapt title** is the name of the paragraph tag used for the chapter title, and **appen title** is the paragraph tag used for the appendix title.
4. Click **Edit**, then **Replace**, to save your changes.

**About the author:** Mary Ann Howell is an Adobe Certified Expert in FrameMaker 7 and Acrobat 6. You can reach her at [maryann@hikaripub.com](mailto:maryann@hikaripub.com). For more tips, check out her Web site at [www.hikaripub.com](http://www.hikaripub.com). 🍀



## Call for Applicants Reminder

### Student Scholarship

With a successful silent auction at our December meeting, the Southern Arizona community (STC-SAZ) has a new scholarship in the amount of \$200 open to all college and university students who are preparing for a career in technical communication. Don't forget that the deadline for applying is March 15, 2005, and awards will be made in the spring. To receive the scholarship application, students should send an e-mail to Christine Abbott at [cbabbott@aol.com](mailto:cbabbott@aol.com). 🍀



Kay Ethier



Scott Abel

This article first appeared in the Hoosier chapter newsletter, *Interface*, February 2005 edition.

## Feature Article

# XML: The Answer to Everything?

By Kay Ethier and Scott Abel

Everywhere you turn these days, someone is talking Extensible Markup Language (XML). Jump into a discussion about publishing — XML is touted as a means of exchanging information. Talk with someone about the new software tool she is creating — she describes setting up some of her actions in XML. Ask a webmaster what he's been doing — he raves about the dynamic content he's serving up to site visitors using XML from a database. In short, XML is a great solution to a wide variety of challenges, and it seems to be everywhere. But is it the cure for every data or content challenge? The simple answer is no.

Not everyone needs XML to make things work. For some small organizations, publishing processes are straightforward enough that the costs of implementing an XML solution may not be worthwhile. But the only way to be sure is to perform a thorough examination of the business processes and review cycles that produce information products — most organizations and companies grossly underestimate the amount of information they could potentially reuse in publishing, and overestimate the costs of reusing that information with an XML-based solution. And they're not aware of the breadth of available free tools that can get them well on the road to their XML destination.

## What Is XML?

XML is meta-markup language that is used to create new markup languages. It's most commonly used to create tag sets and processing instructions that describe structured content for presentation in text documents, but it can also be used to describe, manage, and deliver content of all types (text, images, voice, forms, multimedia files, and so on) and to transform transactional data between disparate database systems.

Unlike Hypertext Markup Language (HTML), which is a display markup language with a predefined list of tag sets designed solely to control how information is presented in a Web browser, XML presents content in an open, standards-based, media-neutral, operating system-agnostic, platform-independent format. XML is extensible because it allows organizations to define their own sets of tags, each with a meaningful (semantic) "name." Semantic names (or tags) are more useful than generic HTML tags because they can describe content in real-world, user-friendly, and context-specific ways. For instance, the XML tag `<product name>` is much more descriptive than the HTML tag `<h2>`.

In a traditional word processing environment, the formatting data is stored with the content it governs, and changes to the formatting involve changes to the content itself. XML's strength comes in its ability to separate content from formatting data, thus allowing authors to create content without spending unnecessary time formatting that information. XML style sheets control the formatting of the content being created, and specify how it will be presented in each medium.

XML content can therefore be automatically transformed (with the help of style sheets) from a single text source into a variety of information products (printed product brochures, Web site content, wireless content, etc.) each with its own look and feel. And, XML content can be personalized and delivered dynamically on the fly, based on the specific requirements of the end user.

XML also differs from HTML in that it allows documentation to be processed by computer software programs, thus allowing organizations to reuse content from disparate data repositories, and recombine that data in ways — and in various media — not possible with HTML. XML supports single source content reuse, and allows

organizations to make changes to a content element (like a product description) and have those changes reflected instantly and automatically in every information product that uses that information, regardless of the medium. This ability to reuse information and to make changes once and have them appear globally saves organizations considerable time and money revising, updating, and translating content.

XML content is also "validated" against document guidelines encoded in a Document Type Definition (DTD) and can enforce standards on the authors who develop content. This ability is particularly useful in validated or regulated environments (life sciences companies, legal firms, automobile and aerospace industries, the financial sector) in which completeness, consistent structure, and accuracy of information are all essential, if costly regulatory compliance and legal issues are to be avoided.

## W3C Goals for XML

After the World Wide Web explosion, Web users were inundated with miles of good and bad HTML, and the W3C sought a better solution for publishing, cataloguing, locating, retrieving, and archiving data. The guidelines they set for this "something better than HTML" resulted in the development of XML. The "design goals" for XML, which set it aside from HTML, include the following:

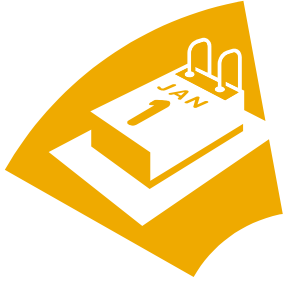
- XML shall be straightforwardly usable over the Internet.
- XML shall support a wide variety of applications.
- XML shall be compatible with SGML.
- It shall be easy to write programs, which process XML documents.
- The number of optional features in XML is to be kept to the absolute minimum, ideally zero.
- XML documents should be human-legible and reasonably clear.
- The XML design should be prepared quickly.
- The design of XML shall be formal and concise.
- XML documents shall be easy to create.
- Terseness in XML markup is of minimal importance.

Next month, this article will focus primarily on the second W3C requirement for XML, that it plays well with a variety of tools that perform various tasks. And since the potential uses of XML are countless, and space is limited, we've restricted our scope to the use of XML in publishing.

### About the Authors:

Kay Ethier is an Adobe Certified Expert in FrameMaker 7.x and several prior versions. She instructs training classes, performs consulting, and provides support to clients in a variety of industries. Kay resides in the Research Triangle Park area of North Carolina. In 2001, Kay co-authored the book XML Weekend Crash Course (Wiley/HungryMinds). She has most recently been a contributing author on Advanced FrameMaker (TIPS Technical Publishing) and XML and FrameMaker (Apress).

Scott Abel is a technical writing specialist and content management strategist whose strengths lie in helping organizations improve the way they author, maintain, publish, and archive their information assets. Scott is a presenter at industry and professional service seminars, a technical editor, an instructor at Community Learning Network, Indiana University-Purdue University at Indianapolis, and immediate past president of the STC Hoosier chapter. Scott is also a member of the Drug Information Association (Document Management, e-CTD, and XML committees), AIIM (Enterprise Content Management Association), Asilomar Institute for Information Architecture (AIfIA), and a founding member of Content Management Professionals (CM Pros). 🍌



## Clip and Save

### Chapter Program Schedule

Programs are held on the **second Thursday** of each month in Tucson, Ariz.

**New meeting location** effective November 2004: Varsity Clubs of America Suites Hotel, 3855 E. Speedway Blvd. (northwest corner of Speedway and Alvernon)

- **October 14, 2004:** Career perspectives from new writer to seasoned vet. This is our last meeting at the Courtyard by Marriott.
- **November 11, 2004:** Lin Surasky, FrameMaker Tips and Tricks. See meeting announcement on page 1.
- **December 9, 2004:** Janina Latack, Stress Management, plus annual holiday party and silent auction.
- **January 13, 2005:** NEW! Casual networking dinner (no program) at elle – a wine country restaurant – 3048 E. Broadway (at Country Club).
- **February 10, 2005:** Avon Murphy, What new technical communication books tell us about our profession.
- **March 10, 2005:** NEW! Christine Abbott, “Cover Your Assets” for Tech Writers.
- **April 14, 2005:** Content Management.
- **May 19, 2005:** Awards and Recognitions. Location TBD.

The program schedule is subject to change without notice; for up-to-date meeting information, visit [www.stc-saz.org](http://www.stc-saz.org). 🍯

### Chapter Planning Meeting Schedule

All chapter members are invited to join the executive council and committee heads at the monthly planning meetings. Come participate in the way the chapter is run! You'll have an opportunity to express your opinion and learn about the inner workings of our chapter.

October 26, 2004	February 22, 2005	Saturday, June 4, 2005
November 23, 2004	March 22, 2005	(for 2005-2006)
December 28, canceled	April 26, 2005	Location TBD
January 25, 2005	May 24, 2005	

Regular planning meetings are held in the café at Barnes and Noble on Broadway (east of Swan) at 6 p.m. on the **fourth Tuesday** of the month. 🍯

Don't belong to STC yet? Want to just check out our chapter? Clip this coupon to save \$5.

### STC Southern Arizona Chapter Nonmember Coupon

**Save \$5 at Your First Meeting:** We encourage nonmembers to attend a chapter program to learn about STC and the Southern Arizona chapter. Bring this completed coupon to the *first* chapter program you attend, and you'll save \$5 off the cost of admission.

Name (please print): \_\_\_\_\_

E-mail address: \_\_\_\_\_

Date of program: \_\_\_\_\_



## Opportunities for Education

### Adobe Acrobat 7.0

This is the first of two STC phone-Web seminars in February.

Stay ahead of the technology curve! Come learn about Adobe Acrobat 7.0, just introduced in November. In this 90-minute educational seminar, Brian Wood will provide a glimpse of several new features that are particularly useful to technical, business, and other professionals.

- **Presenter:** Brian Wood
- **Date:** Wednesday, Feb. 9 | 11 a.m.–12:30 p.m. Mountain Standard Time
- **Seminar Type:** Web-Telephone
- **Seminar Level:** Beginner
- **Seminar Cost:** \$99 STC Members; \$149 Nonmembers

With all seminars, the cost is per site, not per person. For more information, visit the STC Web site, [www.stc.org/seminars.asp](http://www.stc.org/seminars.asp). 🍯

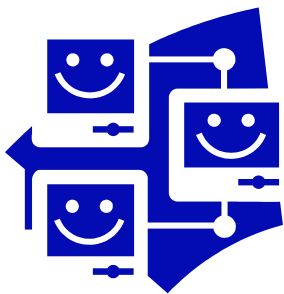
### Global Diversity: Increasing Cross-Cultural Communication Awareness

This is the second of two STC phone-Web seminars in February.

This seminar takes you beyond the usual issues of communication to an exploration of some of the aspects of cross-cultural communication arising from our increasingly diverse team structure and audience. In this seminar, we will briefly explore the challenge of communicating with words, images, and sound, and the differences between translation, localization, and internationalization. We will then explore the key concepts for understanding cultures presented by two major figures in the field of intercultural communication, Edward Hall and Geert Hofstede. Their work will be used to analyze several communication documents from different parts of the world.

- **Presenter:** Carol M. Barnum
- **Date:** Wednesday, Feb. 16 | 11 a.m.–12:30 p.m. Mountain Standard Time
- **Seminar Type:** Web-Telephone
- **Seminar Level:** Beginner/Intermediate
- **Seminar Cost:** \$99 STC Members; \$149 Nonmembers

For more information, visit the STC Web site, [www.stc.org/seminars.asp](http://www.stc.org/seminars.asp). 🍯



## Employment

### Employment Site Feedback

In the January issue of *The Border Line* we described the launch of a full-service career resource for candidates interested in working in the field of technology in Arizona, the ArizonaTechJobs.com career center, [www.ArizonaTechJobs.com](http://www.ArizonaTechJobs.com). Since this is a new service, there will probably be a period of adjustment. However, if anyone has used this service or any other service, we would like to hear your opinions. Please contact Pat Markey at [pat.markey@comcast.net](mailto:pat.markey@comcast.net) with information about any types of employment sites you have used. This type of feedback helps us all. 🍯



## Member Achievements

### Awards for STC Fellow

The awards for fellow for 2005 have just been announced, and we are proud to tell you that one of our chapter members, **Brenda Huettner**, is now an STC fellow. Join us in congratulating her on this remarkable achievement. Brenda now joins another chapter member, **Christine Abbott**, who became a fellow in 2004. We all benefit from their hard work.

The rank of fellow is conferred only upon associate fellows who have attained such eminence in the field of technical communication that the board, by a two-thirds vote of all members, deems them worthy of being singled out as one of the select few who have distinguished the Society and the profession. Associate fellows may not apply for the rank of fellow; they must be nominated by a committee of fellows. 🏆



## Networking

### STC Phoenix Chapter News

#### STC Transformation and You

Join Phoenix chapter members Tuesday, Feb. 8, for their meeting with Linda Oestreich, Region 5 director-sponsor and 2005 second VP candidate.

Linda will share her ideas and knowledge about the STC transformation. She will lead a question and answer period that will bring you up to date on what's ahead for the Society, the Phoenix chapter, and for you as an individual contributor to STC. Phoenix chapter leaders will also be available to answer specific questions about the chapter's look toward the future.

For more information, visit the Phoenix Web site, [www.stc-phoenix.com](http://www.stc-phoenix.com).

#### FrameMaker and Flash Workshops

What are you getting for your money at the chapter level? The Phoenix chapter launched an education series that officially started in January with FrameMaker for beginners and Flash basics. Scheduled workshops include:

- FrameMaker Intermediate - February 12
- FrameMaker Advanced - March 12
- Flash Intermediate - February 26
- Flash Advanced - March 26

If you take any three of these classes at the member's registration rate, you'll make up the cost of your membership entirely. The cost is \$99 for members.

For more information, visit the Phoenix Web site, [www.stc-phoenix.com](http://www.stc-phoenix.com). 🏆



## Society News

### STC Change Form

If you wish to upgrade your STC membership or add chapters or SIGs to your existing membership, please mail or fax a completed STC Membership Change/Upgrade Form to the STC office. You can download and print the form from the STC Web site at [www.stc.org/chapterResources.asp](http://www.stc.org/chapterResources.asp). 🏆

## About the Newsletter

### Editor

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*The Border Line* is the official publication of the Southern Arizona chapter (SAZ) of the Society for Technical Communication (STC). Issues are published monthly from September to May. The design and layout of this newsletter are copyright STC, 2005.

### Publication Policies

We welcome contributions, book and product reviews, letters, and articles that are relevant to the field of technical communication. **The submission deadline for the next issue is the 4th Tuesday of the month: Feb. 22.** Your text may be edited to conform to style guidelines and space restrictions of the newsletter.

### Copyright Statement

Send submissions by e-mail (Word file or RTF) to the [Editor](#). Include your name and telephone number. By submitting an article, you implicitly grant a license to this newsletter to run the article, and you permit other STC publications to reprint it without permission. Unless otherwise noted, authors retain copyright.

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Reprints are permitted if you acknowledge the source and author. Send us a copy of the publication containing the reprint: STC-SAZ, P.O. Box 14333, Tucson, AZ 85732, or e-mail the [Editor](#).

### Distribution

*The Border Line* is distributed via e-mail. To subscribe, join the ListServ from our Web site at [www.stc-saz.org](http://www.stc-saz.org). 📧

## Chapter Contacts

### Administrative Council

#### President

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#### Vice President

Carrie Cooper: [carrie.cooper@acs-inc.com](mailto:carrie.cooper@acs-inc.com)

#### Secretary

Robert Epstein: [n7eg@mindspring.com](mailto:n7eg@mindspring.com)

#### Treasurer

Richard Cook: [rcook6701@yahoo.com](mailto:rcook6701@yahoo.com)

#### Immediate Past President

Pat Markey: [pat.markey@comcast.net](mailto:pat.markey@comcast.net)

## Committee Contacts

### Bylaws Committee

Manager—Barbara Fraps: [bfraps@cox.net](mailto:bfraps@cox.net)

### Communication, Community Outreach, and Competitions Committees

Manager—Brenda Huettner: [bphuettner@aol.com](mailto:bphuettner@aol.com)

Newsletter Editor—Pat Markey: [pat.markey@comcast.net](mailto:pat.markey@comcast.net)

Newsletter Copy Editors—DeAnn Drottz: [chemist@c2i2.com](mailto:chemist@c2i2.com)  
and Judy McCabe: [caribe966@aol.com](mailto:caribe966@aol.com)

PR/Publicity—Open

Web Site—Jutta Holzhaus: [stc@ultrasw.com](mailto:stc@ultrasw.com)

### Education Outreach Committee

Manager—Christine Abbott: [cbabbott@aol.com](mailto:cbabbott@aol.com)

### Election and Nominating Committee

Manager—Pat Markey: [pat.markey@comcast.net](mailto:pat.markey@comcast.net)

Committee—Bill Rost: [Bill.Rost@misyshealthcare.com](mailto:Bill.Rost@misyshealthcare.com)  
and Dave Carlson: [drcarlson@raytheon.com](mailto:drcarlson@raytheon.com)

### Membership Committee

Manager—Judy McCabe: [caribe966@aol.com](mailto:caribe966@aol.com)

Membership Assistant—Gabrielle Burns: [gurns@breault.com](mailto:gurns@breault.com)

Database—Richard Cook: [rcook6701@yahoo.com](mailto:rcook6701@yahoo.com)

Employment—Paul Veverka: [paul.veverka@misyshealthcare.com](mailto:paul.veverka@misyshealthcare.com)

ListServ—Judy McCabe: [caribe966@aol.com](mailto:caribe966@aol.com)

### Program Committee

Manager—Carrie Cooper: [carrie.cooper@acs-inc.com](mailto:carrie.cooper@acs-inc.com)

Facilities—Pat Markey: [pat.markey@comcast.net](mailto:pat.markey@comcast.net)

## Past Presidents of the Southern Arizona Chapter

1998-1999—Dirk Arnold

1999-2000—Debra Parker (Crawford)

2000-2001—Barbara Fraps

2001-2002—Brenda Huettner

2002-2003—Helen Marty

2003-2004—Patricia Markey